



MAINTENANCE & WARRANTY

MAINTENANCE, CLEANING & CARE GUIDE

With proper use and maintenance, your ThoughtBoard surface will look like new for years. We have developed a step-by-step whiteboard and chalkboard maintenance, cleaning and care guide to ensure you have the best experience with our surfaces and can use them for a lifetime.

CLEANING FOR FIRST USE:

- If present, remove the protective film.
- Wipe board with a clean cloth moistened with a high-quality whiteboard cleaner.
- Wipe surface dry with a clean cloth.

DAILY CLEANING + MAINTENANCE:

- Wipe surface with a clean cloth moistened with warm water.
- Wipe surface dry with a clean cloth.

WEEKLY CLEANING + MAINTENANCE:

- Wipe surface with a clean cloth moistened with a high-quality whiteboard cleaner. Note: Using a non-appropriate cleaner may result in poor dry erasability due to the build-up of residues from the cleaner on the surface.
- Wipe surface dry with a clean cloth.
- Surfaces used moderately should be cleaned two to three times per week. Surfaces used more intensely may require daily cleaning.

REMOVING MARKINGS + RESIDUE:

- Moisten a clean, dry cloth with water.
- Apply a small amount of an abrasive cleanser to the cloth (Note: For best results, follow the manufacturer's instructions on the label).
- Working in small sections, clean the area using a back-and-forth motion with gentle pressure.
- Wipe off all residue with a dry cloth.
- Soap residues on the surface will result in decreased dry erasability. Rinse well with clean water and wipe dry with a clean cloth.
- To quickly and easily remove permanent marker, write over the top of the writing with a dry-erase marker. Then, simply erase. In most cases, this will remove the marker.





THOUGHT BOARD

TWO YEAR WARRANTY

ThoughtBoard warrants that any Wedge ThoughtBoard surface manufactured by ThoughtBoard will retain its writing and erasing qualities and maintain its gloss variance and color consistency for 2 years.

Should any failure to conform to this warranty become apparent, then, upon written notice from the customer, ThoughtBoard, at its option, will correct such nonconformity by repair or replacement. Correction in the manner provided above shall constitute a fulfillment of all liabilities of ThoughtBoard with respect to the quality of the Wedge ThoughtBoard writing surface.

The warranty is applicable only under normal usage and maintenance and does not cover defects caused by improper handling, vandalism or abuse, or arising from failure to follow ThoughtBoard's instructions and recommendations for maintenance.

The warranty is voided if any modifications are made to the products by the customer or other trades with or without ThoughtBoard's written consent or prior knowledge.

The warranty does not include the cost of removal or reinstallation.

This warranty is effective as of August 2024, and supersedes the terms and conditions of all prior surface warranties issued to the customer by ThoughtBoard.

This limited warranty is the sole remedy for product defects and no other express or implied warranty is provided, including but not limited to any implied warranties of merchantability or fitness for a particular purpose. ThoughtBoard shall not be liable for consequential or incidental damages arising from any product defect.



THOUGHT BOARD

THOUGHTBOARD.CO × (P) +61 7 3257 2822 × INFO@THOUGHTBOARD.CO

Standard warranty terms and conditions apply. All rights reserved.
Please refer to individual product specification sheets for more details.